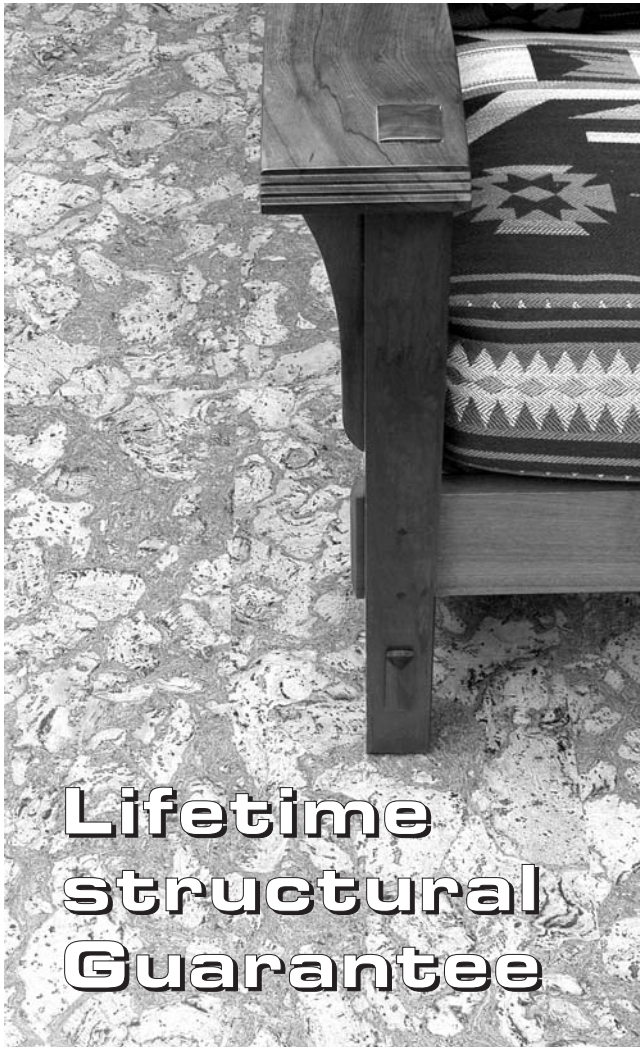




## Quality Cork Flooring



### Guarantee Information

- 1) EuroCork Quality Cork Flooring Lifetime Structural Guarantee is limited to:  
EuroCork will not de-laminate under normal residential use and with recommended maintenance and care.
- 2) The 5 year warranty is limited to:  
EuroCork's finish will not wear through under normal residential use and with recommended maintenance and care.

### Exclusions

- Moisture related problems
- Improper installation. Installation must be in accordance with manufacturer's recommendations.
- Improper maintenance. Maintenance must be in accordance with "EASY CARE GUIDE".
- Extreme environmental conditions. Floor must be protected from extreme heat, dryness, moisture or rapid fluctuations of humidity.
- Fading and discolouring as result of sunlight. Cork is a natural, living product and colour variation is considered a normal occurrence.
- Misuse. The warranty does not extend for damage caused by misuse, abuse and accidents. It does not extend to damage caused by high-heeled shoes, heavy furniture, scratches or scarring caused by sharp or pointed objects.
- Warranties are not transferable and apply to the original owner only.

### Structural Guarantee (Lifetime)

- Each of the cork tiles is constructed with a specially developed high pressure system to maintain quality against structural failure. In case of such failure, we will repair or replace (at our option) at no charge.

### Owner / Installer Obligations

- Maintain relative humidity between 35% to 60% at room temperature.
- Place mats, area rugs at entrances and high traffic areas
- Read and follow "EASY CARE GUIDE" maintenance instructions.
- Each tile is carefully inspected at the factory in Portugal. We ask you and your installer to inspect each tile prior to installation. In the unlikely event that you are not 100% satisfied with the tile, we will replace it free. Simply return it with the receipt to your retailer. No questions asked. The warranty covers the cost of the replacement material, but not the reinstallation cost.

To validate your guarantee, please detach and return form to Europlex within 30 days from date of purchase

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State / Province: \_\_\_\_\_ Zip / Postal: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Date of Installation: \_\_\_\_\_

Where Purchased: \_\_\_\_\_

\_\_\_\_\_

# EuroCork

## Quality Cork Flooring

# Easy Care Guide

Congratulations on your choice of EuroCork Quality Cork Flooring for your project. Natural Cork Flooring is not only durable, you will be very pleased to know that it is also extremely easy to maintain.

Every care possible has been taken, in the manufacturing process to ensure many years of enjoyment from your new flooring. Your flooring has been factory finished to the highest of standards so that you will spend little time on maintenance.

### The Common Sense Cleaning Method

All that is required to maintain that “new” appearance of your floor is a regular light cleaning. A damp cloth or applicator and quality wood floor cleaner should be used.

Natural cork flooring should be treated as any quality wood flooring. As durable as cork flooring is, you must remember that it is still a natural product and is not indestructible.

### Use the common sense approach for Protection

- Protectors should be installed under chairs.
- Heavy furniture should have wide-bearing felt pads or non-staining glides or casters.
- Do not use steel wool or abrasives on the floor.
- Do not use ammonia-based cleaners or chemicals to clean the floor.
- Do use a quality doormat at the entrance to help protect your new floor from outside grit and sand.
- Vacuum and clean regularly to ensure a long life for your new floor.

Always make sure to adequately protect your new flooring when moving appliances or large pieces of furniture around your home.

This can be as simple as placing a piece of carpet under the unit to be moved and sliding it gently to its new location.

So with these tips, you will be spending many years enjoying one of nature’s best kept secrets in flooring today.

For additional information on the product you have just purchased or any other cork products, please contact your nearest flooring representative or installer and they will be pleased to assist you in every way possible.

**Europlex International**  
**1599 Derwent Way**  
**Delta, B.C. V3M 6K8**  
**CANADA**

Postage  
Please