



EUROFLOOR WARRANTY

25 years Residential Wear-resistance and Lifetime Structural

The EuroFloor Manufacturer warrants to the original purchaser that the EuroFloor finish will not wear through or separate from the wood for 25 years. This applies as long as the installed floor is subject to normal residential wear conditions and regular maintenance procedures as recommend by the EuroFloor manufacturer.

All our wood flooring products are made according to the manufacturing standards of the Canadian Wood Industry Association. According to these standards, a natural variety of colors between the sapwood and the middle wood are not considered a defect. EuroFloor will not guarantee its wood colour. These standards also allow a defect tolerance of 5% of the total square foot purchased that is not covered by this warranty.

EuroFloor only provides guarantee on the following for all of its products:

1. Quality of the grade
2. 10 coats with aluminum oxide
3. milling acceptable to industry standards

WARRANTY EXCLUSIONS

This Warranty does not apply to damage caused to sold products resulting from unsuitable storage in places that are badly ventilated or too humid, or resulting from installation of products on unsuitable, uneven or ill-prepared surfaces.

We are not responsible for any damage caused to sold products that are not installed according to the instructions provided and /or the relative humidity of

the room is not adequate and/ or that proper care is not given with the intention of protecting the product after installation.

The surface wear must be readily visible and at least 15% of the total floor for a claim to be considered. Reduction of gloss is not considered surface wear and not covered by this warranty.

Hardwood flooring is a natural product and will expand and contract with the change of seasons. The expanding and contracting are not covered under this warranty.

This discoloration as a result of sunlight is also not covered by this warranty. Area rug, if there is any, should be moved occasionally to give the floor more uniform color.

Water damage is not covered by this warranty.

FILING A CLAIM

You either contact EuroFloor dealer where you made your purchase or write to us at:

Europlex International Ltd
1599 Derwent Way
Delta BC V3M 6K8
Canada

Once the claim is validated, EuroFloor will at its discretion, refinish, repair or replace the problem floor. If all the aforementioned correction measures fail, we may choose to refund the homeowners for the portion of the floor in question.

EuroFloor is not responsible for any indirect cost (labour, shipping etc) arising from claim.

IMPORTANT

If the warranty card is not completed and returned to Europlex within 30 days from the date of purchase, the warranty will be considered void. Warranties are non-transferable.

EuroFloor
Warranty Registration

Name: _____

Address: _____

City: _____

Province: _____

Postal Code: _____

Tel: _____

1. Point of Purchase: _____

2. Date of Purchase: _____

3. Product installed: _____

4. Type of home: _____

5. Age of home: _____

6. Room(s) floor installed: _____

Mail to:

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