



## Quality Vinyl Flooring

# Lifetime Structural Guarantee

### Guarantee Information

- 1.) VinylCork Quality Flooring Lifetime Structural Guarantee is limited to:  
VinylCork will not de-laminate under normal residential use and with recommended maintenance and care.
- 2.) The 25 year residential warranty is limited to:  
VinylCork's finish will not wear through under normal residential use and with recommended maintenance and care.
- 3.) The 15 commercial warranty is limited to:  
VinylCork will not de-laminate, and the finish will not wear through with recommended maintenance and care.

### Exclusions

- Moisture related problems.
- Improper installation. Installation must be according to the manufacturer's recommendations.
- Improper maintenance. Maintenance must be in accordance to the "EASY CARE GUIDE".
- Slight separation of floor boards as a result of environmental conditions and seasonal changes. Floor must be protected from extreme heat, dryness, moisture or rapid fluctuations of humidity.
- Fading and discoloring as a result of sunlight.
- Misuse. The warranty does not extend for damage caused by misuse, abuse or accidents. It does not extend to damage caused by high-heeled shoes, heavy furniture, scratches or scarring caused by sharp or pointed objects.
- Warranties are not transferable and apply to the original owner only.

\*\*\* All above guarantees and warranties are provided by the manufacturer and not by the distributor of the VinylCork product.

## Owner / Installer Obligations

- Installation instructions must be followed. These can be found at [www.europlex.ca](http://www.europlex.ca) or on the rear side of the product packaging.
- Before installation, please inspect the planks under adequate lighting conditions. If you come across damaged planks, sheen and color variance, do not install them.
- Maintain relative humidity between 45-65% at room temperature.
- Place mats and area rugs at entrances and high traffic areas.
- Read and follow "EASY CARE GUIDE" maintenance instructions.

# Easy Care Guide

Congratulations on your choice of VinylCork Flooring for your project. Vinyl flooring is not only durable, you will be very pleased to know that it is also extremely easy to maintain.

Every care possible has been taken, in the manufacturing process to ensure many years of enjoyment from your new flooring. Your flooring has been factory finished to the highest of standards so you will spend little time on maintenance.

## The Common Sense Cleaning Method

All that is required to maintain that "new" appearance of your floor is to keep dust and dirt off the floor by using a broom, or vacuum cleaner or dry mop. Dust and dirt are abrasive and recommended to be cleaned immediately. When a deeper clean is required use a mild cleaner specified for Vinyl floors – contact your local dealer for approved products.

**Do not use** detergents, abrasive cleaners or "mop and shine" products - they may leave a dull film on your floor. Do not use paste wax or solvent-based polishes. Do not use a beater bar when vacuuming because it can visibly damage the floor surface. Do not use highly abrasive scrubbing tools.

## Use the common sense approach for Protection

- Protectors should be installed under chairs.
- Heavy Furniture should have wide-bearing felt pads or non-staining glides or casters.
- Do not use steel wool or abrasives on the floor.
- Do not use ammonia-based cleaners or harsh chemicals to clean the floor.
- Do use a quality doormat at the entrance to help protect your new floor from outside grit and sand.
- Vacuum/sweep and clean regularly to ensure a long life for your new floor.

Always make sure the adequately protect your new flooring when moving appliances or large pieces of furniture around your home.

This can be as simple as placing a piece of carpet under the unit so it can slide gently to its new location.

With these tips, you will be spending many years with your new VinylCork.

For additional information on this product, or any other cork products, please contact your nearest flooring representative or installer and they will be pleased to assist you in every way possible.